# Colonial Life.

# A personalized benefits experience

Making it easier, smoother and more convenient than ever to offer valuable protections to employees



# Technology with a human touch

When the unexpected happens — like an illness or injury — you want a company you can rely on to deliver benefits when, and how, you want them.

At Colonial Life, we pair people with technology to make the benefits process easier and more convenient – every step of the way.

### **Click to learn more:**



Flexible enrollment solutions



Easy benefits administration **>** 



Faster, paperless billing ►



Simplified employee experience



Fast and easy claims filing ►

## Flexible enrollment solutions

Wherever your employees are working, our flexible enrollment methods make it easy for them to talk 1-to-1 with a benefits expert to make personal, informed decisions about protection that meets their needs.

Roll over to learn more

### Virtual is still personal

Technology allows us to connect, but it's our people who make those connections matter.



ENROLLMENT | ADMINISTRATION | BILLING | POLICYHOLDER | CLAIMS

## Easy benefits administration

With the Colonial Life for Clients Portal, it's fast and easy to administer your benefits from any device, anywhere.

Super easy to use. I can always find what I need.

-Colonial Life customer

Visit the Colonial Life for Clients Portal

### What can you do on the Client Portal?

### Roll over the numbers below to learn more

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ADMINISTRATION BILLING POLICYHOLDER CLAIMS



# Tap into paperless billing

Never miss a thing – and complete payments faster - with paperless billing.

### Stay organized and make payments simply.

- Access your invoice immediately from your email
- Reminders sent so you never miss a payment
- Click. Pay. Done. No clutter, no stress, no wasted time



Over 40% of customers are paperless today.

ENROLLMENT

Colonial Life, internal data, true as of May 2021

# A simplified experience for employees

The Colonial Life for Policyholders Portal provides a quick and intuitive way for policyholders to view and manage their benefits online — so you don't have to.

### Click to activate and view video

The portal should answer all of your employees' benefit questions but, if they need us, there's always someone on the other end of the phone to help.

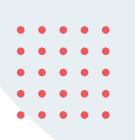


ENROLLMENT ADMINISTRATION BILLING POLICYHOLDER CLAIMS

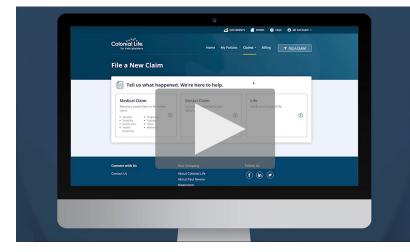


## Life moves quickly, claims should too

**Click to learn more** 



### Filing a claim online saves you time



95% of our customers said they are satisfied with their overall claims experience.

Source: Market Decisions, Colonial Life Voluntary Benefits Claimant Satisfaction Research, 2020.

ENROLLMENT | ADMINISTRATION | BILLING | POLICYHOLDER | CLAIMS



# Your benefits, your way

Wherever you are, whenever you need it, Colonial Life is working to get benefits to you - and your employees - faster, easier and smoother at every step.

Colonial Life. Keep unexpecting.

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